



We scored an **"A"** on:

- Parks Design & Maintenance
- State of our facilities
- Diversity, Equity & Inclusion
- Supporting Businesses
- Services & facilities are accessible

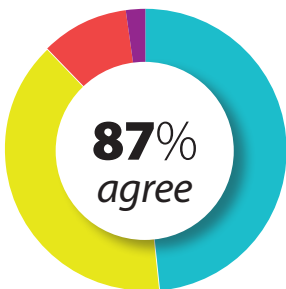


93% residents
are satisfied with quality
of life in Markham

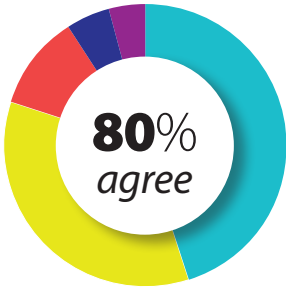


Residents' Perceptions of Markham

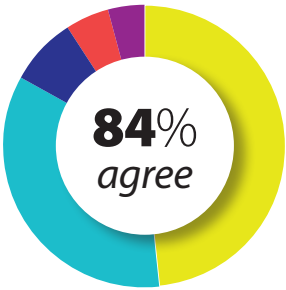
Strongly Agree | Somewhat Agree | Somewhat Disagree | Strongly Disagree | Don't Know



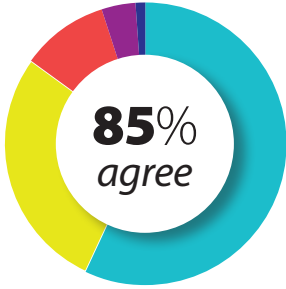
Markham is
a safe city



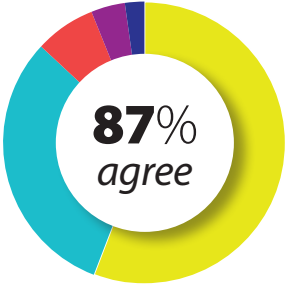
Delivers quality
services to
residents



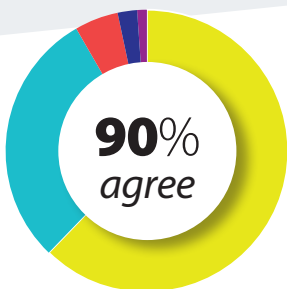
Heritage buildings
& villages are
protected



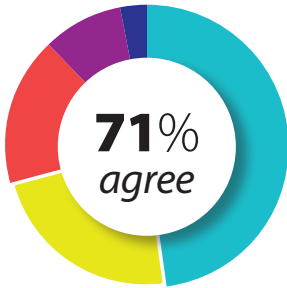
Roads are
in good
condition



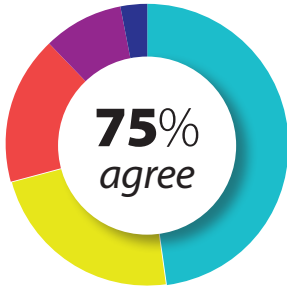
Has enough green
spaces - parks, trails
& open spaces



Importance
of Markham
signature
events



City services
provide value
for tax dollar



Good at
communicating
to the residents



We hear you...

Areas for further review:

- Responsiveness to resident complaints
- City's efforts to bring more affordable & rental housing
- Communicating Markham's sustainability efforts

Results are from a 2024 citizen satisfaction telephone survey of 300 residents, conducted by Armstrong Consulting on behalf of the City of Markham from July 30 to August 22, 2024. Margin of error +/- 5.7 percentage points, 19 times out of 20. Survey included additional questions. Full results available upon request.